

## INCIDENT AND CRITICAL INCIDENT CODES

Due to the broad definition of what comprises a Critical Incident, ACU has adopted the following coding of incidents to increase its response preparedness and effectiveness.

Colour Code	Type of Incident or Critical Incident	Examples of Threats and Risks
Yellow	Internal Incident	<ul style="list-style-type: none"> <li>▪ Biological or chemical hazard</li> <li>▪ Construction accident</li> <li>▪ Critical equipment failure</li> <li>▪ Gas leak</li> <li>▪ Failure of essential services/utilities (non-IT)</li> <li>▪ Industrial action</li> <li>▪ Sabotage of building</li> <li>▪ Structural damage</li> <li>▪ Theft, fraud, malice</li> <li>▪ Water damage</li> </ul>
White	IT / Business systems	<ul style="list-style-type: none"> <li>▪ Cyber attack</li> <li>▪ Data / records / privacy / personal information - loss or breach</li> <li>▪ Business system failure</li> <li>▪ IT equipment failure</li> <li>▪ IT software failure</li> </ul>
Red	Fire / Smoke	<ul style="list-style-type: none"> <li>▪ Visible smoke (not smoke alarm activation)</li> <li>▪ Fire</li> <li>▪ Explosion</li> </ul>
Purple	Bomb threat	<ul style="list-style-type: none"> <li>▪ Bomb threat</li> <li>▪ Suspicious item</li> </ul>
Blue	Medical emergency / threat	<ul style="list-style-type: none"> <li>▪ Medical Emergency</li> <li>▪ Poisoning</li> <li>▪ EpiPen use</li> <li>▪ Asbestos exposure</li> <li>▪ Pandemic diseases / Pandemic with public or emergency orders</li> <li>▪ Shock</li> </ul>
Black	Personal Threat	<ul style="list-style-type: none"> <li>▪ Active Shooter</li> <li>▪ Assault</li> <li>▪ Robbery / Burglary</li> <li>▪ Kidnapping</li> <li>▪ Missing students / staff</li> <li>▪ Death staff / student</li> <li>▪ Serious assault</li> <li>▪ Self-harm, attempted</li> <li>▪ Suicide</li> <li>▪ Siege</li> <li>▪ Violent behaviour</li> <li>▪ Terrorism</li> <li>▪ Privacy</li> </ul>
Green	Sexual assault / sexual harassment	<ul style="list-style-type: none"> <li>▪ Sexual assault</li> <li>▪ Sexual harassment</li> <li>▪ Safeguarding matter</li> <li>▪ Family &amp; domestic violence</li> </ul>
Orange	Building evacuation	<ul style="list-style-type: none"> <li>▪ Building evacuation</li> </ul>
Brown	External	<ul style="list-style-type: none"> <li>▪ External party impact</li> <li>▪ Natural disasters - earthquake / flooding / bushfire</li> <li>▪ Severe weather and storms</li> <li>▪ Regulatory investigation or action</li> <li>▪ Off-campus incident</li> <li>▪ Partner failure</li> <li>▪ Public disorder</li> <li>▪ Reputation</li> <li>▪ Supplier failure</li> <li>▪ Third party negligence</li> <li>▪ Transport accident</li> <li>▪ Financial threat</li> </ul>